

Matthew W. Gissemdanner
Assistant General Counsel

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March 5, 2018

VIA ELECTRONIC FILING

Mr. Randall Dong, Esquire

Public Service Commission of South Carolina
101 Executive Center Drive

Columbia, South Carolina 29210

RE: Sallie Saldano v. South Carolina Electric & Gas Company
Answer and Motion to Dismiss of South Carolina Electric & Gas
Company
Docket No. 2018-60-E

Dear Mr. Dong:

On or about February 20, 2018, Sallie Saldano ("Ms. Saldamo") commenced the instant action by filing a complaint with the Public Service Commission of South Carolina ("Commission"). Ms. Saldano supplemented her original filing by submitting a written Complaint Form on the February 22, 2018 (together with the letter filed on or about February 20, 2018, the "Complaint"). By way of this letter, SCE&G hereby responds to the Complaint and respectfully requests that the Commission dismiss Ms. Saldano's Complaint on the ground that she has failed to state a claim upon which relief can be granted. While the Commission is considering SCE&G's request, the Company also requests that the Commission toll the hearing date and the deadlines for filing testimony for all parties in the above-referenced docket.

In her Complaint, Ms. Saldano checks the box for "[b]illing [e]mor/[a]djustiments" and alleges that she is "72 years old" and "lives alon[e]" at 920 Calhoun Street, Rowesville, South Carolina 29133.\(^1\) Ms. Saldano alleges that she "receive[s] \$744.00 each month" and that "[her] light bill is \$547.19" which she alleges she "can't pay.\(^2\) Ms. Saldano alleges that she "look[ed] at all [her] bills from 1998

¹SCE&G admits that its records indicate that Ms. Saldano was born on May 15, 1946, and will turn 72 later this year. SCE&G is without sufficient information to form a belief as to the truth of whether Ms. Saldano lives alone.

²SCE&G is without sufficient information to form a belief as to the truth of whether Ms. Saldano receives \$744.00 each month. SCE&G admits that by statement dated January 26, 2018, Ms. Saldano received a bill from SCE&G for \$547.19, which

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and not one was as high as the bills [she is] getting now" and that she "need[s] so[me] help." Ms. Saldano alleges that "[her] children w[ere] living with [her] in 1998 until 2014, and [she] took them back to New York." Ms. Saldano further alleges that she "call[s] SCE&G and can't get nowhere," and that she "call[s] 1-800-922-1531 and get[s] nowhere." Ms. Saldano states that she wants "someone . . . help [her] to find out why [her] bills at SCE&G is so high" and that she would "like to know where do SCE&G get this kind of bills from."

SCE&G denies any allegation of wrongdoing and asserts that Ms. Saldano's Complaint fails to allege that SCE&G violated any applicable statute, law, regulation or order within the Commission's jurisdiction. As such, this Complaint should be dismissed.⁶

reflected \$537.21 in charges for electric service provided from December 21, 2017, to January 24, 2018; \$9.83 in past due charges; and \$0.15 in late payment charges. See attached Exhibit B. SCE&G is without sufficient information to form a belief as to the truth of whether Ms. Saldano cannot pay her bill.

³ SCE&G is without sufficient information to form a belief as to the truth of whether Ms. Saldano "look[ed] at all [her] bills from 1998 and not one was as high as the bills [she is] getting now" and as to whether she "need[s] so[me] help." SCE&G avers that in January 2018 Ms. Saldano was billed \$511.63 (excluding franchise fee charges) for 3,790 kilowatt hours (kWh) of usage. See Exhibit B. SCE&G further avers that it has reviewed Ms. Saldano's usage history from January 2006 to February 2018 and that during the February 2006 billing period SCE&G billed Ms. Saldano \$489.66 (excluding franchise fee charges) for 5,466 kWh of usage, her peak usage during that time period.

⁴ SCE&G is without sufficient information to form a belief as to the truth of whether Ms. Saldano's children were living with her in 1998 until 2014 and as to the truth of whether she took them back to New York. SCE&G notes, however, that in Docket 2013-120-E, Ms. Saldano alleged in her Complaint that "[her] children have not live[d] in [her] house s[i]nce 2012." However, in that same docket, Ms. Saldano later filed a letter, dated April 12, 2013, in which she stated that "I am sorry that I said that my children live with me in [20]12[.] I was not right" and indicated that her daughter had left in 2009 and that her son had been in various jails and correctional facilities, that he had live with a "lady friend" in Orangeburg when he was out, and that he had lived from "place to place" in Orangeburg since 2010. Ms. Saldano also filed another letter from her daughter Roxanne, dated March 8, 2013, in which Roxanne stated that she had not lived at the 920 Calhoun Street for 9 years and that in 2012 she had relocated from Georgia to New York City.

⁵ SCE&G admits that Ms. Saldano has contacted SCE&G and the ORS and that she remains unsatisfied with the explanations received.

⁶ SCE&G also asserts that Ms. Saldano's Complaint should be dismissed for failure to comply with Commission Regulation 103-824, which requires that a complaint

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With respect to her allegation of "[b]illing [e]rror/[a]djustments," SCE&G asserts that merely checking a box is insufficient to state a complaint. Nowhere in her Complaint does Ms. Saldano allege that her meter is recording her usage incorrectly or that her bill is being calculated incorrectly based on her metered usage. On this basis alone, her Complaint should be dismissed.

Nevertheless, SCE&G avers that her meter is functioning properly and that her bill is being calculated correctly. SCE&G further avers that, in response to inquiries from Ms. Saldano about her electric bills, SCE&G performed a meter test and home energy check-up on March 22, 2017. Consistent with SCE&G's normal practice and applicable Commission regulations, two separate in-field electric meter tests were performed on Ms. Saldano's meter with Ms. Saldano present for each test. SCE&G further avers that the tests performed on the meter showed that it was working properly and operating within regulatory standards. A copy of the test results and the home energy check-up report and recommendations is attached as Exhibit A with confidential customer account redacted. SCE&G has also attached as Exhibit B with confidential customer account information redacted a copy of Ms. Saldano's January 26, 2018 billing statement which demonstrates that Ms. Saldano's electric bills properly reflect the correct charge for energy consumed during the applicable billing periods. Based on the results of the meter test and the fact that Ms. Saldano's billing statement plainly shows that her bill is being calculated correctly based on the metered usage, SCE&G denies the allegation of a "[b]illing [e]rror/[a]djustments."

By letter dated February 7, 2018, the South Carolina Office of Regulatory Staff ("ORS") informed Ms. Saldano, based on its investigation, that "[her] meter is within the limits of accuracy as prescribed by the PSC's regulations governing service supplied by electric systems in South Carolina;" that "SCE&G has billed the account correctly;" and that "[t]he ORS investigation does not find that SCE&G has violated the PSC regulations or Company approved tariff(s)." A copy of the ORS letter, dated February 7, 2018, is attached as Exhibit C.

provide "[a] concise statement of the nature of the relief sought." In her Complaint, Ms. Saldano has not identified the relief that she is requesting.

⁷ In response to a similar complaint by Ms. Saldano in Docket No. 2013-120-E, which was ultimately dismissed by the Commission in Order No. 2013-272, SCE&G provided the Commission with the results of a meter test conducted at Ms. Saldano's 920 Calhoun Street residence on March 20, 2013. Those tests performed on the meter showed that it was working properly and operating within regulatory standards then as well.

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In short, Ms. Saldano has failed to allege a sufficient factual basis to support her "check-the-box" claim of a billing error and has failed to demonstrate that SCE&G violated any applicable statute, rule, regulation, or order under this Commission's jurisdiction. As such, Ms. Saldano's complaint should be dismissed.

Based upon the foregoing, SCE&G respectfully requests that Ms. Saldano's complaint be dismissed. Moreover, SCE&G requests that while the Commission is considering the Company's request, the Commission toll the hearing date and the deadlines for filing testimony for all parties in the above-referenced docket.

Any statement or allegation not specifically admitted herein is denied. By copy of this letter, we are serving this motion and the affidavit of Cindi G. Hux upon Ms. Saldano as well as counsel for the ORS and enclose a certificate of service to that effect.

Moreover, by copy of this letter, we are also informing Mr. Saldano that, pursuant to Commission Regulation 103-829, her response to this motion is due within ten (10) days after service of the motion. According to our calculations, Ms. Saldano's response is due on or before March 15, 2018.

If you have any questions or concerns, please do not hesitate to contact us.

Very truly yours,

Matthew W. Gissendanner

MWG/kms Enclosures

cc:

Sallie Saldano

(via U.S. First Class Mail w/ enclosure)

Dawn Hipp

Jenny Pittman, Esquire

(both via electronic mail and U.S. First Class Mail w/ enclosure)

BEFORE

THE PUBLIC SERVICE COMMISSION OF

SOUTH CAROLINA

DOCKET NO. 2018-60-E

IN RE:)
Sallie Saldano,)
Complainant/Petitioner,)) AFFIDAVIT
V.) AFFIDAVII
South Carolina Electric & Gas Company,)
Defendant/Respondent.)
	_/ /

Personally appeared before me Cindi G. Hux who, having first been duly sworn, deposes and states as follows:

- 1. My name is Cindi G. Hux and I am a Supervisor for Customer Service-Quality Assurance for South Carolina Electric & Gas Company ("SCE&G" or "Company"). Among other things, I am responsible for the investigation of customer complaints received through the South Carolina Office of Regulatory Staff as well as customer complaints filed with the Public Service Commission of South Carolina ("Commission") requesting a hearing before the Commission. I am competent to make this affidavit.
- 2. This affidavit is based upon my personal knowledge and review of documents received and maintained in the ordinary course of business by SCE&G. I am familiar with the records of SCE&G that pertain to Ms. Sallie Saldano and have personally worked on the documents and records concerning Ms. Saldano.

3. I assisted SCE&G's attorney in preparing the Company's Answer and Motion to Dismiss dated March 5, 2018, which was filed in response to the two Complaint filings made by Ms. Saldano on or about February 20 and 22, 2018. I have read the Answer and Motion to Dismiss and verify that the information contained therein is true and accurate to best of my knowledge, information and belief.

FURTHER AFFIANT SAYETH NOT.

Cindi G. Hux

Sworn to and subscribed before me this 5th day of March, 2018

Notary Public for South Carolina

My Commission Expires:___







SCE&G CERTIFICATE OF IN-FIELD METER TEST

Meter Number: 1783374Test Date:3/222/2017Customer: Sallie SaldanoTested By:CC41044Service Address: 920 Calhoun StAccount No:

City: Rowesville Zip: 29133

	1 st Test	2 ^{td} Test
Full Load %Registration:	100	99.99
Light Load %Registration:	99. 91	99.94
Weighted Average % Registration:	99.98	99.98
Meter within Calibration?	Yes	Yes

Remarks: Index 47046. Voltage 93/93/133. Reported voltage issue to dispatch. Customer was present for test.

Follow up (If Necessary): Click here to enter text.

Explanation of High Bill Test

In order to determine the accuracy of a meter, the meter is tested at two test points, one representing normal (full) load conditions and another representing light load conditions. The result of the normal load condition test is noted as Full Load % Registration above. The result of the light load condition test is noted as Light Load % Registration. The overall accuracy of the meter is indicated by Weighted Average % Registration.

Weighted Average % Registration is calculated as below:

Weighted Average % Registration = [(4 X Full Load % Registration)] + Light Load % Registration] / 5

The Weighted Average % Registration is the value that is used to determine if billing adjustments are necessary and warranted. S.C. Public Service Commission regulation 103-340 requires adjustment of customer's bill for errors in percent registration greater or less than 2%. Any Weighted Average % Registration between 98.01 and 101.99 is considered within calibration and no bill adjustments will be made.

This also certifies that the above listed meter was tested in-field by an SCE&G Energy Service Representative. All equipment used in this test has been calibrated with instruments whose accuracy can be traced to the National Institute of Standards and Testing (NIST). The limits of accuracy for watthour meters are governed by the South Carolina Public Service Commission.

Exhibit A Page 2 of 5



Should you have any further questions, please call the Energy Information Services Department line at 1.866.660.3704

Home Energy Checkup Report

Customer Information				
Account Holder Nar	coumt Holder Name:			
		920 Callhoun St Rowesville SC 29133		
Account #		Emmail none		
Electric Meter No:	1783374	Electric Readling:	47046	
Gas Meter No:	N/A	Gas Readling:	N/A	
Representative:	Chris	Visit Date:	3/22/2017	
Arrivall Time:	10:12:52 AM	Departure Time:	12:00:00 PM	

	Hea	iting and Cooling Un	its
Туре	Age	Tons	Fuel Type
Furnace	'03	4.0	Electric
Cemitral A/C	'03	4.0	Electric

Equipment was in good working condition during visit. Pipe condensate out of crawlspace. Suggest heat pump when replacing equipment. Rebates are available. Recommended thermostat settings are 68° or lower in winter and 78° or higher in the summer. Your actual settings: 62 winter 70 summer

Interior Doors Open: Yes

Insulation and Ventilation

The attic's insulation value is ?

. Suggested value is R30 to R38 or higher.

The floor insulation value is R19

. Suggested value is R19 or higher.

Attic is not accessible.

The dryer's ventilation is outside.

The bathroom is vented outside.

The attic's ventilation is vented.

The crawl space ventilation is vented.

Exhibit A Page 4 of 5

Lighting

Your home uses a combination of incandescent and CFL lighting. We recommend replacing incandescent bulbs with CFL's wherever possible.

Go to sceg.com for light bulb discounts.

Water Heater Information:

				Thermostat Settings:		
Туре	Type Fuel Age Insulation	Timer	*Recomm Settling			
Tank	Electric	'14	Sufficient	D	113	-

Refrigerators and Appliances

This home has 2 indoor refrigerator(s) and 0 outdoor refrigerator(s). The refrigerator coils are clean. The refrigerator has been kept full. The refrigerator seals have been properly maintained.

You have the following type(s) of stove(s): Electric

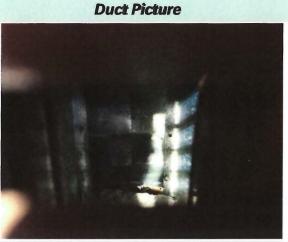
You have the following type(s) of oven(s): Electric

Fireplace

Duct Work

The following areas have been noted as needing attention, and should be sealed airtight with duct sealant: Boot Connections

Suggest making repairs to duct boot in the guest bedroom. Use mastic and mesh tape for duct repair.



Comment

Duct boot separated at trumk.

Envelope

The home contains the following types of windows: Double, Single, Plastic. The exterior doors close tightly. The exterior doors have weather stripping. The exterior doors are

insulated. The window/door frames are caulked.

The following areas need attention, and should be sealed with rigid building materials or appropriate energy retrofit measures: Air seal openings from attic/crawl.

Kit Information

The home energy representative left 5 Energy Efficient light bulb(s) for the customer.

Print Name:

Sallie Saldano

Please direct any questions/concerns regarding this visit to SCE&G Emergy Information Services Toll Free 866.660.3704 or EISWailbox@scana.com

For additional information about other EmergyWise Programs, please call 877.510.7234 or visit scegucomm/energywise

SCE&G is not responsible for any cost incurred by the undersigned customer. All notes are observations and recommendations. Home Emergy Checkups do not evaluate for safety.



SERVICE FOR

SALLIE SALDANO 920 CALHOUN ST **ROWESVILLE SC 29133-9439** **ACCOUNT NUMBER**

Exhibit B Page 1 of 3

DATE DUE Feb 15 2018 **TOTAL AMOUNT DUE** \$547.19

www.sceg.com

CUSTOMER SERVICE - 24 HOURS A DAY

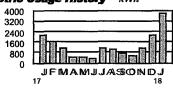
1-800-251-7234, toll-free

EMERGENCY SERVICE - 24 HOURS A DAY Gas leaks, downed lines or power outages

1-888-333-4465, toll-free

JANUARY STATEMENT GENERATED ON: Jan 26 2018

Electric Usage History - kWh



	Jan_17_	Jan 18
kWh used	2189	3790
Avg regional temp	58	45
Days in billing period	34	34
Cost	\$311.73	\$537.21

For a complete set of tools to analyze your usage, log on to sceg.com.

Did You Forget?

We did not receive your payment in full. If you have already sent your payment, please disregard this reminder. If this does not agree with your records, please contact us at 1-800-251-7234, toll-free. Thank you.

ACCOUNT SUMMARY

\$311.83 Previous Bill Amount -302.00 Payment Received 01/06/18 THANK YOU **Current Charges** 537.36

Total Amount Due

A late payment charge off 11.5% may be added to any balance remaining 25 days after billing.

SUMMARY OF CURRENT CHARGES

Total Current Charges	\$537.36
Other Charges & Credits	0.15
Electric Charges	\$537.21



View your Past Bills and Usage History Online! - In addition to qilling you the convenience of viewing and paying your current bill online, SCE&G's account services also allow you to view and compare your past bills, usage history and rates for the last two years. It's one more way SCE&G is working to provide you with the highest level of flexibility and convenience available.

To register, simply visit sceg.com and enter Account Number: activation code:

and

To view your account online, go to sceg.com and enter the following activation code: 1083

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.

00000024368

16 RG

026408774

SALLIE SALDANO 920 CALHOUN ST ROWESVILLE SC 29133-9439

PO Box 100255 Columbia, SC 29202-3255 ACCOUNT NUMBER

TOTAL AMOUNT DUE \$547.19

DATE DUE

Feb 15 2018

Please enter amount enclosed \$

Write account number on check and make payable to SCE&G.





CUSTOMER SERVICE

1-800-251-7234

ACCOUNT NUMBER

Exhibit B Page 2 of 3

STATEMENT DATE
Jan 26 2018

DATE DUE Feb 15 2018 TOTAL AMOUNT DUE \$547.19

www.sceg.com

Payment Options

By Mail: Pay by check or money order in the enclosed envelope.

Online: Visit sceg.com to pay directly from your bank account or credit card. By Phone: Call 1-800-450-9160, toll-free, 24 hours a day to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

Business Office:

WALTERBORO OFFICE, 1487N JEFFERIES BLVD, WALTERBORO SC 29488

Authorized Payment Agencies:

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

TOWN OF NORWAY, 8403 SAVANNAH HWY, NORWAY SC 29113

TOWN OF EHRHARDT, 13707 BROXTON BRIDGE RD, EHRHARDT SC 29081

ALL SC AND NC WALMARTS

Unauthorized Payment Agencies:

Additional payment centers may exist in your area that are not SCE&G authorized payment locations. While these unauthorized locations may accept your SCE&G payment, they will charge a fee for doing so, and your payment will be delayed in reaching SCE&G.

CURRENIT CHARGES

Electric Charges

RATE PLAN 008 - Residential Service METER READING

Electric Meter read on 01/24/18 at 08:15 am (Next scheduled read date 2/22/18)

METER NO. BILLING PERIOD		DAYS	CURRENT	PREVIOU	S	CONSTA	NT	KWH
001783374	12/21/17 - 1/24/18	34	59286 -	55496	Х	1	=	3,790
Basic Facilit	ies Charge							10.00
First 800 kW	/h X \$ 0.136440							109.15
Next 2,990 l	kWh X \$ 0.130960							391.57
Renewable	Energy Resources							0.91
Franchise F	ee 5.00% Paid To Th	ne Town (Of Rowesville					25.58

Total Electric Charges \$537.21

Other Charges & Credits

Late Payment Charge				0.15

Total Other Charges & Credits \$0.15

Get \$50 cash-back and FREE pickup for recycling your old, secondary refrigerator or freezer. Available to residential electric customers. Learn more: www.sceg.com/recycle

Sign-up for SCE&G's FREE Home Energy Check-up (a \$250 value, including a FREE LED bulb kit). Available to residential electric customers. Learn more: www.sceg.com/homecheckup

Rebates up to \$400 for purchasing and installing new ENERGY STAR-qualified heating and cooling equipment. Available to residential electric customers. Learn more: www.sceg.com/hvac

Electronic check conversion. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.



A SCANA COMPANY

www.sceg.com

CUSTOMER SERVICE 1-800-251-7234 STATEMENT DATE

Jan 26 2018

ACCOUNT NUMBER

DATE DUE Feb 15 2018 Exhibit B Page 3 of 3

TOTAL AMOUNT DUE \$547.19

Third Party Notification Program is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. The third party is not responsible for paying the bill. Call 1-800-251-7234 to enroll.



1401 Main Street, Suite 900

C(dumbia, \$C 29201

Fall Free: 1-800-922-1531 WWW.rqgulabitystillf.se.gov

February 7, 2018

Chad Campbell
Supervisor
Consumer Semices

Ms. Sallie Saldano 920 Callhoun St. Rowesville, SC 29133

Re: File No. 2018-E-0379

Dear Ms. Saldano:

This letter provides the results of the South Carolina Office of Regulatory Staff's ("ORS") investigation of the complaint issue you filed on February 1, 2018. Your complaint against SCE&G ("Company") is in reference to a high bill.

The ORS contacted SCE&G for assistance in investigating your complaint: SCE&G advised the ORS that on March 22, 2017, SCE&G conducted a test of the meter serving your location at 920 Callhoun Street in Rowesville, SC. The meter test indicates that the meter is registering 100.00% full load and 99.91% light load. Per Public Service Commission ("PSC") electric regulation S.C. Code Ann. Regs 103-340:1(b) (2012) Fast or Slow meter:

"In the event that the meter is found to have an error in registration of more than 2%, the bill shall be increased or decreased accordingly."

You meter is within the limits of accuracy as prescribed by the PSC's regulations governing service supplied by electric systems in South Carolina. The regulations allow for an adjustment of a customer's bill for errors greater than 2%. For your records and in accordance with PSC regulations, enclosed you will find a copy of the SCE&G certificate of meter test.

As part of the complaint process, the ORS requested that SCE&G provide the ORS a copy of your usage history for review. Based on the results of the meter test and the rate charged, the ORS investigation information shows SCE&G has billed the account correctly. SCE&G advised that as of February 7, 2018 your account shows a total balance of \$547.19. SCE&G has advised that If needed, payment arrangements are available and may be setup by contacting the Company at 1-800-251-7234.

The ORS investigation does not find that SCE&G has violated the PSC regulations or Company approved tariff(s).

If you are not satisfied with the response from the ORS' complaint investigation, you have the right to file your complaint with the PSC. To file a petition with the PSC, you must complete the PSC's complaint form which is available online at www.psc.sc.gov. Please be advised, that the PSC hears matters involving regulated utility services provided by utility companies which are subject to the jurisdiction of the PSC.

PSC regulation S.C. Code Ann. Regs. 103-824 (2012) require the following items to be contained in a consumer complaint:

A. Comtents of Complaints. A written complaint filed with the Commission shall contain the following information:

- (1) The name, address, e-mail address, and telephone number of the person making the complaint and of his authorized representative, if he is represented.
- (2) The name and address of the person about whom the complaint is made.
- (3) A concise and cogent statement of the factual situation surrounding the complaint: If a complaint relates to an act, rule, regulation or order administered or issued by the Commission, or to a provision in a tariff or contract on file with the Commission, the act, rule, regulation, order, tariff or contract should be specifically identified in the complaint
- (4) A concise statement of the nature of the relief sought.

Individuals do not need to have legal representation to represent themselves before the PSC, but a corporation, partnership, limited liability company, or group of people or association must be represented by legal counsel. The PSC provides a guide on its website at the following web address: http://twww.pscssc.gov/Pages/ProsSellitigalnt/index.html for individuals representing themselves.

If you have any questions, please contact me at 1-803-737 5206, or via e-mail at bwkirbv@regstafff.sc.gov.

Sincerely,

Brad Kirby, Investigator Consumer Services Office of Regulatory Staff

Enclosure: SCE&G Certificate of Meter Test

SCE&G January 26, 2018 Bill Copy

Cc. SCE&G (via e-mail)

BEFORE

THE PUBLIC SERVICE COMMISSION OF

SOUTH CAROLINA

DOCKET NO. 2018-60-E

INRE:		
Sallie Saldano,)	
)	CERTIFICATE OF
Complainant/Petitioner)	SERVICE
)	
V.)	
)	
South Carolina Electric & Gas Company)	
)	
Defendant/Respondent.)	
)	

This is the certify that I have caused to be served this day one (1) copy of South Carolina Electric & Gas Company's Answer and Motion To Dismiss to the persons named below at the addresses set forth and in the manner described:

Sallie Saldano 920 Calhoun Street Rowesville, SC 29133 (via U.S. First Class Mail)

Dawn Hipp
Office of Regulatory Staff
1401 Main Street, Suite 900
Columbia, SC 29201
dhipp@regstaff.sc.gov

(via electronic mail and U.S. First Class Mail)

Jenny Pittman, Esquire Office of Regulatory Staff 1401 Main Street, Suite 900 Columbia, SC 29201 jpittman@regstaff.sc.gov

(via electronic mail and U.S. First Class Mail)

Karen M. Scruggs

Cayce, South Carolina

This day of March, 2018